QHSE & Sustainability Policy

This framework will be used to identify SMC (UK)'s and the ETC's highest Health and Safety risks, and the determination and implementation of their objectives. Employee engagement has been identified as a significant factor in mitigating risks, particularly the identification of near misses and observations which will be assessed continually. We also seek to reduce the volume and risk of hazardous substances used onsite by improving our capability to digitally search and locate COSHH products, actively reducing duplicates and using eco-friendly substances thus reducing cost, waste and risk.

SMC (UK) and ETC are committed to the protection of the environment, prevention of pollution and fulfilment of UK legal and other compliance obligations identified within the ISO 14001 certified Environmental Management System (EMS). As well as reducing the impact of goods by designing energy efficient and sustainable products at the design and development stage of the product lifecycle, SMC (UK) continually enhances its facility to accommodate the ever growing environmental recommendations and obligations, i.e., solar power. This in turn will enable SMC (UK) to offer a wider variety of energy efficient products to customers (end users). SMC (UK) and the ETC always strives to continually improve the EMS, in order to enhance their performance in reducing their impact on the environment. This is reflected in our carbon neutral status.

This will be achieved via:

- Identifying all relevant processes with an environmental impact
- Collaborating with our parent company in Japan to develop lower weight, more efficient products which use less packaging.
- Identifying and reducing our energy usage which, in turn, will reduce our carbon footprint.
- Investing in renewable materials, energy sources and companies to offset our remaining carbon emissions.
- Colluding with our parent company in Japan to make a commitment to become carbon net zero.
- Ensuring all risks and opportunities have been identified through the assessment of relevant activities, products and services within the aspects and impacts register, the review of the life cycle of SMC (UK) parts, the determination of business issues and compliance obligations of interested parties.
- Ensuring all environmental risks are controlled, and all legal and compliance obligations are fulfilled where deemed necessary.
- Evaluating the effectiveness of these processes in controlling the risks and achieving the compliance obligations detailed
- Correcting non-conformities identified.

This framework will be used to identify SMC (UK)'s and the ETC's highest environmental risks, and the determination and implementation of their objectives. Energy usage (gas, diesel, petrol, and electricity) and water usage has been identified as the most significant impacts which will need to have measurable targets for reduction set annually. SMC (UK) is also aligning with EU colleagues to deliver reports against the new ESG directive, CSRD.

This policy shall be maintained as a document within the document management system and displayed in both SMC (UK) and ETC, and on the company website. Compliance to the policy will be achieved via regular audits, and six-monthly reviews undertaken by Top Management. This review will ensure the policy is still appropriate for the purpose, context, nature, and scale of SMC (UK) and ETC, and the environmental impacts of its activities, products, and services.

Senior Leadership Team will ensure that this policy is implemented within SMC (UK) and ETC, and is communicated, understood, and applied to all persons working within and alongside the organization, and readily available for any interested parties via the Quality Manager, the H&S Officer, and the Environmental Officer. All personnel are required to adhere to the processes identified within the QMS, H&SMS and EMS, if further clarity is required then please speak to your manager/Team Leader or the QHSE team.

Kevin O'Carroll

Managing Director

Date 18/11/2024

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SMC (UK) and the European Technical Centre (ETC) are dedicated to the design, manufacture, and supply of world-class pneumatic and electrical equipment, which satisfies our customer's expectations in respect of quality, value, performance, and reliability, whilst also minimizing any negative impacts that our activities may have on the environment, driving sustainability improvements through SDG's and ensuring the Health and Safety of all relevant parties.

SMC (UK) and ETC seek to deliver business solutions to our customers through superior products and exceptional customer service by creating an environment for our employees where each person is valued, challenged to reach their full potential, and contribute to the growth of the company, the community and themselves.

SMC (UK) and ETC have adopted a sanctioned Integrated Management System, certified to ISO9001, ISO14001, ISO45001. The IMS enhances our organizations performance by streamlining our collaboration and communication throughout the business by simplifying our compliance risk analysis and auditing.

SMC (UK) and ETC are committed to continually improving the effectiveness of the ISO 9001 certified Quality Management System (QMS) in order to elevate customer satisfaction and consistently provide products and services that meet customer, statutory and regulatory requirements. The QMS promotes customer focus and provides a mutual benefit for both the customer and SMC (UK)/ETC.

These aims will be achieved via:

- Close cooperation with our EU and Japan HQ counterparts, ensuring compliance to SMC corporation directives and processes.
- Reviewing all customer queries and ensuring accurate and timely orders.
- Rigorous testing to ensure product suitability and reliability.
- Promptly responding to all customer complaints and nonconformances identified and implementing effective corrective actions.
- Enhancing and empowering all employees with regular training and support.
- Establishing long-term relationships and partnerships with our customers, suppliers, and subcontractors.
- Providing excellent products and service while continually developing innovative solutions to help our customers achieve their goals.

This framework shall be used to determine SMC (UK) and ETC's quality objectives, aims and targets. SMC (UK) has set internal targets for Quality Parts Per Million (QPPM), ensuring customer claims are rigorously analysed and continuous improvement implemented to achieve the targets.

SMC(UK) and ETC are committed to provide safe and healthy working conditions for the prevention of work-related injury and ill health for our employees, customers, suppliers, and contractors, and to continually improve the H&SMS. We will do this by the identification and elimination of hazards and reduction of risks, whilst fulfilling all legal and compliance obligations and requirements of ISO 45001, within the Health and Safety Management System (H&SMS).

This will be achieved via:

- Ensuring all hazards have been identified and risk assessed and minimized whilst maintaining legal and compliance obligations.
- The consultation and participation of workers and communication with all interested parties, both internal and external.
- Providing staff with necessary training.
- Prompt investigation of accidents and near misses, identifying the cause and delivering preventative actions.
- Evaluating the effectiveness of these processes in controlling the risks and achieving the compliance obligations detailed.
- Correcting nonconformities identified.