




Expertise – Passion – Automation

1  **Dedicated corporate account manager**

2  **Local factory support**

3  **Design engineering support**

4  **Machine safety support**


5  **OEM machine supplier support**

6  **Critical spare parts for new OEM machines**

7  **Compressed air/energy savings assessments**

8  **Machine analysis assessments**

9  **Storeroom assessments**

10  **High usage spare parts analysis**

11  **Improvement activity reports**

12  **Onsite & online training classes**

Our 12 commitments to you

One of the things we do best at SMC is **being close to our customers**. With SMC and our 12 commitments, you'll find the support you need to achieve the maximum in your production process.

Providing global support with customised solutions

Customer partnership program

Leave it to SMC

12,000 basic models and 700,000 variations

A wide range of product variations
to accommodate various applications



Support in over 500 locations
across 80 countries and
regions worldwide

Provides local sales, engineering and
product supply support

Close to you

**Production facilities in 30 countries
and regions**

Enables readily available local supply

Number of employees: 21,620

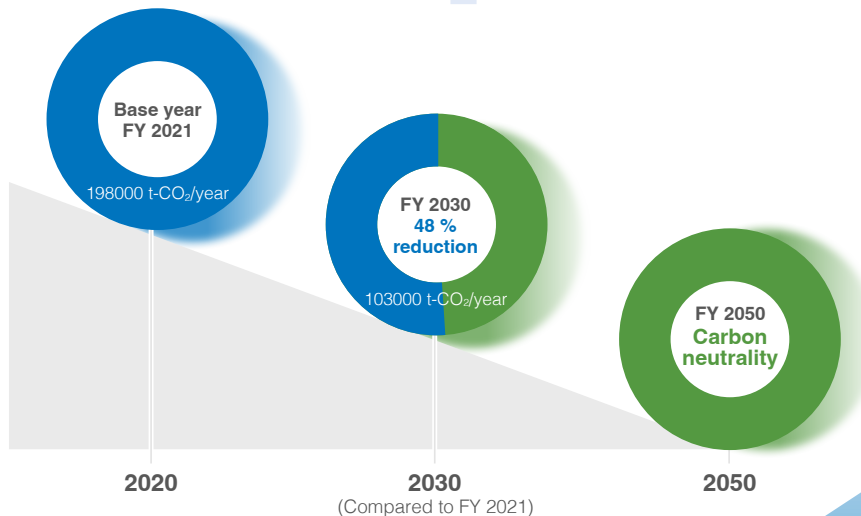
(As of the end of March 2023)

In order to achieve carbon neutrality through decarbonisation, (Scope 1 + 2)

SMC plans to **reduce GHG emissions by 48 %** by FY 2030.

(SMC group scope 1 + 2, compared to FY 2021)

Because our carbon footprint matters



Your business is secure with us

Strengthening our management system to assure that our customers' vital information is utilised in the safest manner possible is a top priority

- Strengthened information security with a globally maintained unified infrastructure
- Prevention of cyber attacks, automatic detection, and strengthening of the monitoring system
- Installation of data centres to establish a disaster recovery system.